



For all the right seasons.

PREFERRED CUSTOMER SERVICE PLAN AGREEMENT

The agreement provides for the complete service of a single Heating and/or Cooling system (i.e. Furnace/Water heater or Heat pump/Water heater). Any additional equipment will be charged as per the amounts indicated.

- The Service Plan entitles the undersigned to applicable service as specified below
- The Service Plan entitles the undersigned to a 15% discount on all service related parts and labour on equipment as specified.
- The Service Plan entitles the undersigned to a 5% discount on all merchandise (5-year plan only – excluding contract installations).
- The undersigned will be designated a priority service customer

Heating Only Service

- Inspect heat exchanger / burner
- Inspect Flue draft diverter / motor
- Inspect venting system
- Inspect blower assembly
- Clean/replace filter (not included)
- Measure fuel pressure
- Check wiring condition
- Check Temp rise
- Lubricate all parts as required
- Inspect thermostat operation and setup
- Inspect safety controls
- Check pressure switch
- Carbon monoxide detection
- Gas piping
- Ensure fresh air source
- Inspect condensate drain assembly
- Inspect pilot assembly
- Clean heating/cooling unit

Annual Heat Only Service Plan

\$112⁰⁰

(\$39.95/add'l. equip)

5-year Annual Heat Only Service Plan

\$448⁰⁰

(\$199.00/add'l. equip)

Heat & Cool Service

Same as an annual Heating service but also includes Spring cooling service as follows

- Check evaporator
- Check piping for wear and leaks
- Check TV valve and bulb
- Inspect coil condition
- Inspect all electrics
- Check crank case heater
- Check fan amp draws
- Check compressor amp draw
- Check refrigerant charge
- Check delta T on indoor coil
- Ensure overall operation

Bi-Annual Heat/Cool Service Plan

\$195⁰⁰

(\$64.95/add'l. equip)

5-year Annual Heat/Cool Service Plan

\$780⁰⁰

(\$324.00/add'l. equip)

Geothermal Service

- Check for water leaks
- Check for air in closed loops
- Check static pressure of the loop
- Static temp check
- Check temp and pressures in / out 1st and 2nd stage
- Check temp rise
- Check / clean condensate system
- Ensure Air coil is clean
- Ensure filter is clean
- Check blower for proper function
- Ensure dip switches set correctly
- Ensure DHW function
- Check all wire connections
- Check electric heat operation
- Check amp draws on pumps/unit
- Test thermostat function
- Cycle unit and ensure proper operation

Annual Geothermal Service Plan

\$174⁰⁰

(\$64.95/add'l. equip)

5-year Geothermal Service Plan

\$696⁰⁰

(\$324.00/add'l. equip)

Additional service not included in the Preferred Customer Plan is filters, pressure washing and replacement of parts. All additional service is subject to the Preferred Customer 15% discount.

Equipment:

Model _____ Serial No. _____

Customer Name _____

Model _____ Serial No. _____

Address _____ Phone No. _____

Model _____ Serial No. _____

Service Plan _____ Expiration date _____

Model _____ Serial No. _____

Signed _____ Dated _____

Model _____ Serial No. _____